



# **Depot Client Service Rates**

Diagnostic (Applied To Flat Rate Repair)	\$50.00
Flat Rate Desktop Hardware Repair/Upgrade*	\$100.00
Flat Rate Notebook Hardware Repair/Upgrade*	\$125.00
Printer Repair	\$75.00hr
System Software Restore	\$75.00
Data Recovery Starting At:	\$100.00
Notebook, Tablet & Phone Screen Repairs Starting At:	\$100.00
Tablet and Phone Battery Replacement Starting At:	\$100.00
Virus Removal	\$100.00

\*Parts not included

On-site technical service rates \$100 per hour point to point









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## **Client Services Offering**

#### **Client Device Services**

- Depot and on-site hardware repair services for desktop, notebook, tablet and mobile devices as well as printers and displays.
- · Tablet and phone repairs
  - Screen Replacement
  - Battery Replacement
- Warranty repair center for HP, Lenovo, Dell, Xerox and more.
- Fast and cost effective data recovery services for most devices
- Data transfer & migration
- · Virus malware and spyware removal, system optimization
- Client life cycle management
  - Deployments
  - Image creation and maintenance
  - Data wipes with certificate of destruction
  - Equipment recycling and asset recovery

#### **Custom Workstations**

High performance workstations designed for forensics, CAD and video

### **Audio Visual Services**

- Smart board and video wall installations and relocations
- Conference room design and installation

